

This document describes how to configure iOS devices to connect to a MailEnable ActiveSync server.

1 iPhone / iPad

1.1 Add a New Account

1. Open the *Settings* application.
2. Touch *Mail, Contacts, Calendars*
3. Touch *Add Account...*
4. Touch *Microsoft Exchange*. Note that version of iOS prior to 4.0 do not allow multiple ActiveSync accounts. If you are using such a device and already have setup an ActiveSync account, you will not be able to connect to ActiveSync on MailEnable unless you first delete your existing ActiveSync account.
5. Proceed to the next section (0) to configure an ActiveSync account.

1.2 Configure an ActiveSync Account

6. Enter your email address in the *Email* field.
7. Enter your postoffice in the *Domain* field (this is probably the part of your email address which is after the @ symbol, possibly without any suffixes).
8. Enter your MailEnable email account login name in the *Username* field (this is the part of your email address which is before the @ symbol).
9. Enter the password for your MailEnable email account in the *Password* field.
10. Touch the *Next* button at the top right of the screen.
 - a. If the *Unable to Verify Certificate* message appears, touch the *Cancel* button.
 - b. If a new *Server* field appears, enter into it the address of your MailEnable ActiveSync server, and touch the *Next* button at the top right of the screen.
11. Touch the *Save* button at the top right of the screen.